

WIRELESS INTERNET ACCESS AT ROSEVILLE PUBLIC LIBRARY

The Roseville Public Library now offers free wireless “WiFi” access to the Internet for properly equipped laptops and handheld computers during normal library business hours. When you use wireless Internet in the library you must adhere to our Computer Resources Use Policy as well as to this policy. Please take the time to read these policies if you have any questions.

Advantages of Wireless:

- No waiting for an available PC
- No enforced time limits – connect as long as you like
- Enjoy roomier workspace in a quieter area of the library
- Fast access
- Ability to download files
- Ability to save files permanently on your own device

Limitations

- No printing services are available
- A WiFi network is less secure than a wired network
- Signal strength may vary within/without the library

Library staff will provide general information on the settings necessary to access the Internet, but are not responsible for any changes users make to their computer settings and cannot guarantee that a user’s hardware will work with the library’s wireless connection.

If a user has problems accessing the Internet over these connections, staff cannot assist in making changes to the user’s network settings or perform any troubleshooting on the user’s own computer. Users should refer to their owners’ manuals or other support services offered by their device manufacturer.

As with most public wireless “hot spots,” the library’s wireless connection is not secure. There can be non-trustworthy third parties between the user and anybody with whom the user communicates. Any information being sent or received could potentially be intercepted by another wireless user. Cautious and informed wireless users should not transmit their credit card information, passwords and any other sensitive personal information while using any wireless “hot spot.”

The library will not be responsible for any personal information (e.g. credit card) that is compromised, or for any damage caused to your hardware or software due to electric surges, security issues or consequences caused by viruses or hacking. All wireless access users should have up-to-date virus protection on their personal laptop computers or wireless devices.

Printers are not available via the wireless connection at this time. If users need to print, they should save their work to a portable storage device (e.g. floppy disk) or wait to print a document on a home printer. An alternative is to email files to themselves, then login to a wired library workstation and send documents to the public printer.

Use of wireless access points is governed by the Roseville Public Library Computer Resources Use Policy. All users are expected to use the library's wireless access in a legal and responsible manner, consistent with the educational and informational purposes for which it is provided. Users should not violate, federal, Michigan or local laws, including the transmission or receiving of child pornography or harmful material, fraud, or downloading copyrighted material.

Any restriction or monitoring of a minor's access to the library's wireless network is the sole responsibility of the parent or guardian.

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FAQs [Frequently Asked Questions]:

What is Wireless?

- Wireless Internet access uses radio frequency signals to exchange information between your computer and the Internet.
- No cables are required.

Why Wireless?

- Wireless allows library users to bring their own computers to the library and to get Internet access.
- Library users can use their wireless laptop computers or PDAs to get Internet access at most tables or carrels in the library, including the study rooms??. You are not limited to the normal computers areas of the library.

How Do I Use Wireless at the Library?

- The Roseville Public Library uses the WiFi standard (also known as 802.11b). These standards provide up to 54 megabits/second connection speed. Speed will vary by location and number of users.
- You will need to bring your own laptop computer to the library and it will need to have built-in WiFi or you will need to install a WiFi network card. The library does not provide wireless cards.
- Most WiFi equipment will be compatible. However, the library can make no guarantees as to the compatibility of your equipment with the library's network.
- Printers are not available to wireless users in the library.

Will I need any special passwords or settings to connect?

- No, the library's patron wireless network is open to all visitors.
- No special encryption settings, user names, nor passwords are required.

When I access your remote databases, will I have to provide a library card?

- No – for purposes of accessing our databases, you will be treated as if you are on a patron workstation, and will not have to provide a library card.

Since I'm using my own equipment, do the general rules about computer use still apply to me?

- Yes – you still cannot disrupt other patrons as described in the Roseville Public Library Behavior Policy. You must also adhere to the library's Computer Resource Use Policy as well as the Wireless Policy.

Can the library staff help me configure my computer?

- **NO – everyone's computer is different and you are responsible for knowing how to configure your own equipment.**
- The Roseville Public Library cannot be responsible for any changes you make to your computer settings.
- If you need additional assistance, you may need to contact the manufacturers of your hardware or software. The library staff cannot provide any help beyond this FAQ page.

What about virus protection and security?

- It is solely the responsibility of the wireless device owner/user to provide anti-virus protection, and to configure their laptop/PDA settings to provide the appropriate security settings to control access from other wireless devices within the library and the Internet itself. The Roseville Public Library cannot and will not take responsibility for damages incurred for incorrect, insufficient or incomplete security settings; or lack of adequate or up-to-date virus protection. Wireless users assume all risks in this regard.

Hours of Operation

- Wireless access is available all hours the library is open.